

December 2024 second features update

Regulatory

Recommendations

Here are some recommendations on how best to set up regulatory documents in SurfSeller where a manufacturer packages the same items in different ways. You'll likely find the manufacturer only provides documentation for each base item, ignoring any multi-packs.

For example, a bulb manufacturer may make a particular bulb in three colours, but package them for sale in different quantities and combinations. In this example there are three base products and this is where the documents and/or url link to the pdf document should be set up in the upper part of the SurfSeller document page.

SurfSeller SKU	Item	Recommended action
90000001		Upload or link to url https://somebulbmaker/red-bulb.pdf
90000002		Upload or link to url https://somebulbmaker/yellow-bulb.pdf
90000003		Upload or link to url https://somebulbmaker/green-bulb.pdf

Documents

Document	Description
	<p>Certificate of analysis: This is a document provided by the manufacturer or a qualified third-party laboratory that confirms the product has been tested and meets the specified criteria.</p> <p>Language: en_GB Uploaded: 08/12/2024 11:09 STATIC UPLOAD</p>

Upload or link to a document on the web

Certificate of analysis | en_GB | Source URL | OR static document upload | Browse... | No file selected. | Add

Attached to other products

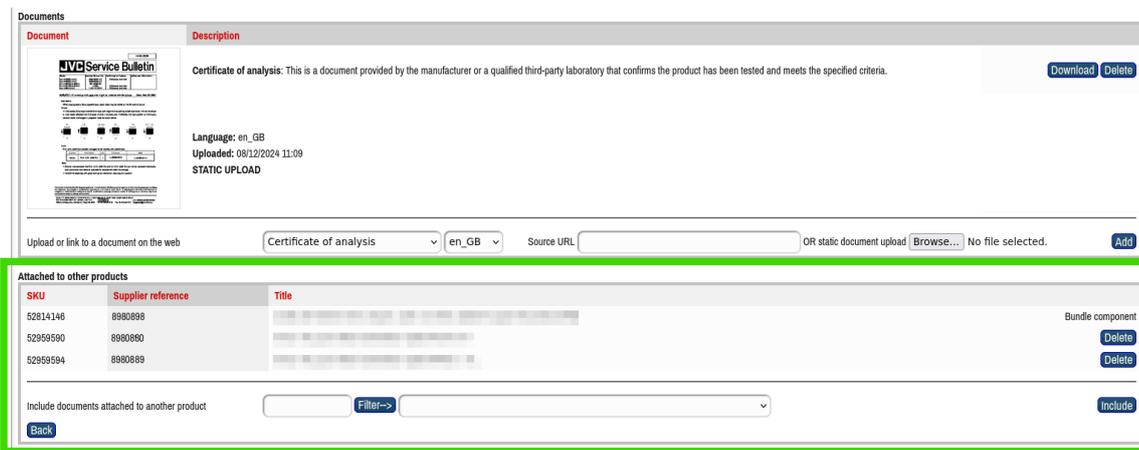
SKU	Supplier reference	Title	Bundle component
52814146	8980898		
52856590	8980880		Delete
52856594	8980888		Delete

Include documents attached to another product | Filter--> | Include

[Back](#)

The manufacturer also sells a two-pack of each colour and a pack containing one of each. Here, rather than use the manufacturer website link or document, attach to the base product in the lower section of the SurfSeller document page.

SurfSeller SKU	Item	Recommended action
90000004		Attach to product 90000001
90000005		Attach to product 90000002
90000006		Attach to product 90000003
90000007		Attach to products 90000001, 90000002 and 90000003



Setting up documents in the this way means you'll only ever need to maintain the three base documents and SurfSeller will use the product links to keep the others up date.

You do not need to do this for and bundles created in SurfSeller as this is taken care of automatically.

SurfSeller will also maintain the documents in the sales channel (currently eBay and Amazon) providing all the relevant documents for a product and automatically creating composite pdfs where needed.

EU parts availability

A new value is available in the product catalogue to hold the number of years parts for the product will be available.



Channel settings

To have regulatory data updates sent to the sales channels enable the setting in “Channels > Settings” (More settings).

USPS, USA 1st

Default payment policy: PayPal-Immediate pay

Default postage policy: Flat-Other courier(Free),Royal Mail 1st,Same

Default returns policy: Returns Accepted,Buyer,30 days,International:

Default invoice messages:

Service set: [Colorful icons]

Lead channel: this, or lead channel is

Send inventory updates:

Send price updates:

Send regulatory data:

Retrieve and process orders:

[Save changes](#)

Other changes

The purchase order number is now shown in the order detail. The data is also passed to LiveShip, so let us know if you wish to use it on your despatch note templates(s).

Delivery phone: [Redacted]

Order delivery address: [Redacted]

Mark for suspicious fingerprint

Purchase order: [Redacted]

Customer request:

Feedback:

We hope you find these changes useful and thank you for using our products. We're here at care@shopcute.com.